

NSGSC REFUND POLICY

UPDATED: MARCH 2022

NSGSC is a not-for-profit organization.

This recognizes the need for a more flexible refund policy due to the uncertainty of the COVID-19 pandemic and its impact on the expenses of the Club and the ability for players to fully participate in regular soccer programming as we return to normal playing conditions:

This Policy contemplates the following considerations:

- Return-to-Play protocols for Safe Soccer have increased several operational costs for NSGSC, regardless of whether we have regular games. These include:
- Increased fields and field times due to social distancing and capacity restrictions
- Increased equipment requirements (cones, balls) for adequate field set-up to allow for distancing and minimal touch
- Addition of cleaning and sanitizing materials for proper equipment maintenance and PPE for staff and coaches
- Addition of staff hours to manage Safety on-field and training/support
- NSGSC commits to some program expenditures well in advance of the season or camp as registration numbers are determined. These expenses are not recoverable to the Club if/when a member withdraws.
- At all times, NSGSC is responsible for safeguarding the long-term financial stability of the club.
- Please allow 1-2 weeks for refunds to be processed.
- The final amount of any refund will be at the NSGSC's discretion. Refund amounts subject to change based on Return-to-Play updates.
- NSGSC understands that unpredictable situations come up suddenly, especially regarding illness/concern from the COVID-19 pandemic.
- If your situation requires, please email us at registrar@nsgsc.com

2022 SPRING PROGRAMS

CANCELLATION of Participation:

PRIOR to APRIL 24th

AFTER APRIL 24th

82% Refund

NO Refund

2022 SUMMER CAMPS

CANCELLATION of Participation:

Up to 2-weeks prior to the Camp Start Date

Within 13 days of the Camps Start Date

82% Refund

NO Refund

For the above programs, refund requests must be submitted via email to registrar@nsgsc.com. Please include the player's name, age group, and program.

2022/3 FALL YOUTH LEAGUE

U4-U5

PRE-SEASON = Prior to First Session = 82% Refund*

- FALL – Prior to September 10th
- WINTER – Prior to January 7th

MONTH 1 = Before the end of the first month of the Sessions 65% Refund*

- FALL – September 10th – October 7th
- WINTER – January 7th – February 3rd

After the first month of the Session = NO Refund

- FALL – After October 7th
- WINTER – After February 3rd

U6-U18

PRE-SEASON = Prior to August 22	82% Refund*
BLOCK 1 = Early-Season. August 23 – September 26	65% Refund*
BLOCK 2 = Fall. September 27 - December 12	40% Refund
BLOCK 3 = Winter. December 13 th onwards	NO Refund

Refunds will be based on 100% of your paid league registration, and if applicable Metro or Select, fees.

EXCEPTION TO PRE-SEASON & BLOCK 1 – For METRO/SELECT players only. Metro/Select players who accept a spot with NSGSC are subject to a 60% PENALTY on their League + Metro/Select Fee should they choose to withdraw their placement to move to another Club prior to September 26th, 2022.

EXCEPTION TO PRE-SEASON & BLOCK 1 - U6/U7 players only. U6/U7 families who are new (having never played with NSGSC before) to soccer, and find that the program is not working for their family, may withdraw prior to September 26th and receive an 82% refund.

For Youth League, refund requests must be submitted via email to both registrar@nsgsc.com and your AGC (Age Group Coordinator) whose e-mail can be found at <https://www.nsgsc.com/contact/>. Please include the player's name, age group, team name, and phone number.

EXCEPTIONS FOR CONSIDERATION – Partial refunds will continue to be given to:

- Injured players (with Doctor's note). (Rate will be calculated based on injury documentation date).
- Wait-listed players will have their registration fees returned if we do not have space.

- At any point during the season (prior to December 16th, 2022) that a U15-U18 Metro Renegades player is invited to move up to BCSPL-MUFC, confirmed by the MUFC TD and Metro Head Coach. (Rate will be calculated based on move date).
- At any point during the season (prior to December 16th, 2022) that a U13 & U14 Div 1 Renegades player is invited to move up to BCSPL-NVFC, confirmed by the NVFC TD and Metro Head Coach. (Rate will be calculated based on move date).
- A player's jersey(s) plus shorts must be returned to the team's manager before a refund will be processed.

PLEASE NOTE: Refunds are not provided for cancellations of games or practices due to field closures related to weather.