



REFUND POLICY

Tournament registration fees are due in full at the time of application. Full refunds can be requested and issued, less a \$150.00 administration fee, up to June 15th, 2023.

Requests for refunds must be made in writing, to the attention of the Showcase director. Requests can be emailed to cmurphy@e11evenmanagement.com.

After June 16th, 2023 no refunds will be issued, for any reason including acts of God. These include but are not limited to:

- Rain/floods
- Fires/smoke from fires
- Earthquakes
- Pandemics

COVID - 19 Note: While we are all still adjusting to life with Covid-19, for 2023 our refund policy applies to any reason for cancellation, including restrictions placed due to Covid-19. There will not be a 100% refund guarantee.

We are not responsible for team travel related issues such as postponed or a cancelled flights or travel restrictions that may be imposed. Teams must take appropriate measures to consider coverage, at the time of booking.

In the event of unforeseen circumstances beyond control, the following will be considered:

- A refund to reflect the remaining portion of the team's registration
- A full or partial credit towards a future event
- A rescheduling of the event in the near future